

The U.S. Postal Regulatory Commission

901 New York Ave. NW

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Washington, DC 20268-0001

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POSTAL REGULATORY  
COMMISSION  
OFFICE OF THE SECRETARY

May 24, 2021

Commissioners:

I first want to thank you for what I believe is the first time this Commission has asked for input from your "customers" concerning the current level of service and the proposed 10 Year Plan to revise mail service as presented by Postmaster General Lewis Dejoy. **I urge you to reject this Plan as these changes will only make what has become a bad situation even worse.**

Since Mr. Dejoy's appointment, with the support of Former President Trump, I have seen serious deterioration in my mail service. It is to the point where I no longer have confidence that I am receiving mail on a timely basis nor do I believe my outgoing mail will be delivered within a reasonable timeframe. These are some examples of how the mail service has negatively affected my household personally:

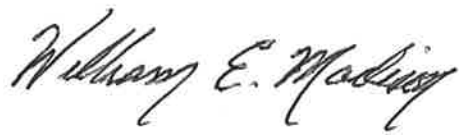
- Mail is no longer delivered daily.
- Mail is delivered as late as midnight on multiple occasions.
- The "Informed Delivery" app shows mail to be delivered on certain days yet I often do not see those pieces of mail for several days.

It is interesting that leading up to the November, 2020 Presidential elections, Former President Trump began his tirades about the lack of reliable mail service as it related to Absentee Ballot voting and Dejoy's cut back in postal workers hours; elimination of Mailboxes and; destruction of mail sorting equipment. It is also very common knowledge that Mr. Dejoy was and remains one of Trump's largest campaign donors. I can not help but believe there is a strong connection

between Trump's persistence to destroy the mail service and Lewis Dejoy's ridiculous 10 Year Plan.

The proposed closing of Post Offices; reduction of deliveries; further destruction of equipment; privatization of service and; elimination of airplanes to deliver first class mail are all "going out of business" strategies!

**Mr. Dejoy should be replaced immediately and his plan to "save" the mail service should be rejected without further consideration.**

A handwritten signature in cursive script, reading "William E. Madison". The ink is dark and the signature is fluid, with a large, stylized 'M' at the end.

William E. Madison

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24 MAY 2021 PM 6 L



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